

Trust Mother
to keep an eye
on things.



Round-the-clock monitoring service.

Introducing RoundClock

Why wait for system failure, lost time, lost business and lost revenue when Mother has a proactive monitoring service that allows our engineers to take evasive action before things get out of hand? RoundClock is a cloud-based monitoring service that runs 24/7/365. It alerts us to problems with your IT, telecom and infrastructure equipment so immediate action can be taken to prevent problems developing into serious issues.

Premium Care

Monday morning is a busy time for businesses and encountering a system failure when staff get into work is extremely disruptive. By subscribing to one of Mother's premium care levels, RoundClock will alert our on-call engineers outwith normal business hours in the event of a critical failure. We can then fix the problem or take remedial action to avoid upset to your next day of business.

Continuous checks, round the clock

Manual, costly and time consuming health-checks are a thing of the past. With RoundClock, all of the usual and necessary checks are now performed automatically at given intervals, all day long, every day of the year. That way, we know everything's okay unless RoundClock tells us otherwise. The advantage to your business is that we can act quickly to ensure any alert is investigated quickly and resolved with minimum or no disruption to your day-to-day business. This round-the-clock automated monitoring service is so responsive that our engineers will often fix a problem before you even know it exists!

Peace of mind for less than a cup of coffee

RoundClock monitoring can cost less than a cup of coffee a day. The benefits are obvious: less downtime, less disruption and peace of mind.

Invite us for a cup of coffee to discover more about RoundClock and why it is essential for your business.

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*RoundClock
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Because Mother knows best

If you think it will never happen to you then consider below what could go wrong and what impact this would have on your business. RoundClock offers protection and peace of mind for such a small cost that no business should be without it.

Monitor	Description	Alert
Phone System	It's not much fun if it's not working.	√
Server Status	Servers are configured to register with us at given intervals. If they don't check-in, something is wrong.	√
Disk Space	Disk space is more than just a capacity matter. An inadequate amount of disk space can completely immobilise a server.	√
Disk Failure	If a hard disk fails or behaves like it might.	√
System Services	Print spoolers, SQL databases, anti-virus engines or any other service that should be running but isn't.	√
Performance	Servers perform badly because of excessive disk activity, lack of memory and, amongst others, high processor usage.	√
Internet	Today, we are all crippled without the internet. If you have lost your internet connection or limited bandwidth is available because of excessive traffic.	√
Website	How long is it before somebody advises you that your website is down.	√
Routers	Routers are your link to the outside world and your branch offices. Perhaps an alternative or fail-over route can be invoked in advance of resolution.	√
Back-ups	No data, no business. What happens if a backup is unsuccessful?	√
Anti-virus	You are vulnerable if AV is not up to date.	√
Batteries	Power failures and surges interrupt your business and damage critical equipment. UPS batteries that are no longer fit need to be replaced.	√
Critical Updates	The security and well-being of your servers is compromised if critical updates, patches and hot-fixes are not installed.	√
Hackers	Too many unauthorised login attempts.	√

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